

@Your LIBRARY

News and Events from Norfolk Public Library and the Friends of NPL | March/April 2013

Simple Wallet-size Card Provides Wealth of Information

The calls keep rolling in with requests for Norfolk Public Library's (NPL) wallet-size Community Help Card. Demand has increased so much that NPL recently issued its fourth edition. To date, more than 30,000 of the cards, which list information and referral services, have been distributed at Norfolk's libraries, churches, and other organizations throughout the City of Norfolk.

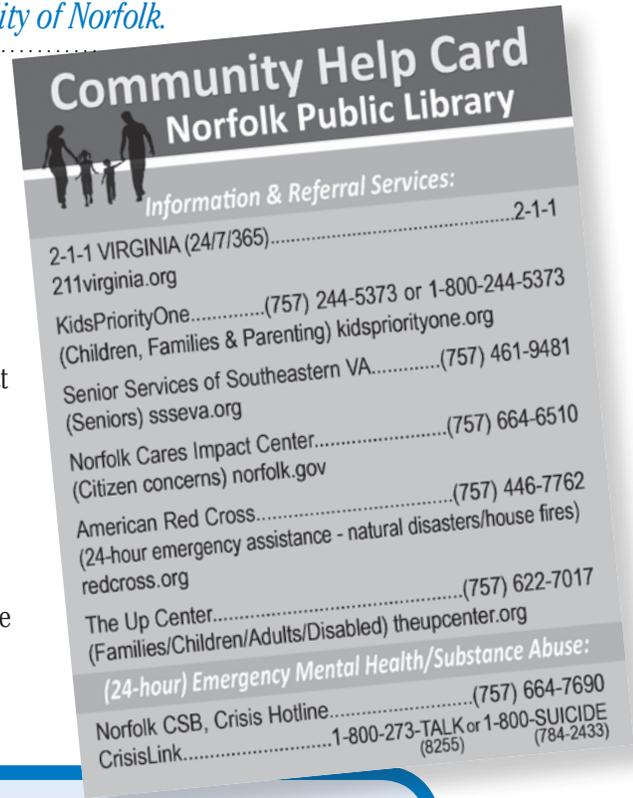
Library Director Norman Maas and his administrative team developed the concept for the Community Help Card in 2009 in response to the large influx of customers who were facing economic hardships. They were regularly filtering into the libraries requesting assistance with locating help.

Maas says, "We collectively thought it would be a good idea to hand people a card with the key organizations and phone numbers that could give them the help they need, and also, one that they could conveniently place in their wallets."

The nifty cards link people directly with community resources by listing the contact information for referral services, City of Norfolk organizations, and crisis hotlines.

Community Help Cards are available at all NPL locations. Additional information and links to community resources can be found on the Library's website at www.npl.lib.va.us. The online collection of community resources is a comprehensive list of services available locally, statewide and nationally.

If you are interested in distributing the cards at your organization, please call the NPL Public Relations Department at (757) 664-7328 ext. 341.



Coming Soon: Ebooks!



NPL will launch its new ebook collection this spring. Keep posted for details to arrive soon!

Inside:

2 Library Staff Training Day

3 March is Women's History Month

4 Teen Tech Week Gaming Tourney

5 National Volunteer Week

2nd Annual Library Staff Training Day Leaves Employees Feeling Recharged

It's not often that all 193 Norfolk Public Library employees are able to gather as a group in one location for a special occasion, but on Monday, December 10, 2012, they did just that when City Manager Marcus Jones gave permission for all libraries to close their doors for the 2nd Annual Staff Training Day. Throughout the country, best practices in library systems often include staff training days for employees. Recognizing the importance of a well-trained staff in providing excellent service to the community, Norfolk Public Library mandated that all library employees participate in the one-day, interactive training event that was designed to leave them feeling empowered and recharged.



Pat Davis (pictured center) and other staff have fun with a balloon exercise in Cheryl Foreman's training session.

Bill Barnes, co-author of the popular library comic strip *Unshelved*.

After breakfasting, library staff divided into three smaller groups and began rotating between three break-out sessions. Session one was entitled *Conflict Resolution* and was presented by Cheryl Foreman. It focused on how people deal with real-life situations that involve internal and external conflict. "How full is your bucket?" was the title and challenge question for session two, presented by Tonya Jones. Jones incited employees to be more aware of each other's feelings

and to assess if those feelings are being addressed appropriately. The topic of session three was *Diversity*, presented by Thasheena Cutno, which reinstated the need for awareness and sensitivity when serving diverse groups within the community. Lloyd says, "These specific trainers and topics were chosen because the broader topics apply to everyone no matter what their duties or position with the Library."

While staff took a break to enjoy lunch mid-afternoon, Marcus Jones stopped by to offer a few words of appreciation and to mingle with staff. Throughout the day random drawings were held for prizes and staff enjoyed the rare opportunity to interact with employees from other NPL locations. By the end of the day, every employee had completed all three break-out sessions, and all gathered around one final time for closing remarks.

The Library would like to extend a special thank you to the NPL Customer Service Committee for coordinating this annual event.



Keynote speaker for the Library's annual training event was Bill Barnes, co-author of the humorous comic strip *Unshelved*.

Amanda Lloyd, NPL Volunteer and Training Coordinator says, "This is the one time out of the year that library staff comes together all at once. Because our system is so large, many employees never see each other's faces or interact personally. Staff Training Day makes that happen, and they really enjoy and look forward to this opportunity."

Training was hosted at the Norfolk Waterside Marriott and began with a light breakfast and opening remarks by Assistant Library Director, Sonal Rastogi, and former NPL Board of Trustees Chairwoman Roslyn Brown. A humorous morning and lunch keynote was presented by

Parlez-vous français? ¿Hablas español? Learn to Speak a New Tongue!

Would you like to learn how to speak a new language in a non-tedious manner, in the comfort of your own home for free? Try Rocket Languages, an interactive online learning system that allows one to learn a conversational language at one's own pace. Rocket Languages is found on the NPL database page under "Languages" and is freely available to all NPL library card holders. It consists of 11 languages, including nine foreign languages, English for Spanish speakers, and American Sign Language. Simply sign up with your email address and begin by downloading the easy-to-use online learning modules. Take part in the everyday conversations that make up the interactive audio course to master the art of speaking the language naturally. Learn about the people and culture, and track your progress as you go! Rocket Languages is made possible for Virginia Libraries by a contractual agreement through the Library of Virginia.

SOCIAL SECURITY QUESTIONS?

Ask a Live SSA Representative and Learn What You Can Do Online

Apply for retirement • Get an estimate of benefits • Update personal information •
Seek help with Medicare prescriptions • Etc.!

Mondays @ 10:30 AM – 12:30 PM
Janaf Branch Library ~ (757) 441-5660
(March 4, 11, 18 & 25; Apr. 1, 8, 15, 22 & 29)

Representatives from the U.S. Social Security Administration will be available to answer your questions about benefits and retirement, and provide assistance with online services. (Adults)





MARCH IS WOMEN'S HISTORY MONTH

Visit NPL for special events that coincide with this year's theme, "Women Inspiring Innovation through Imagination: Celebrating Women in Science, Technology, Engineering and Mathematics (STEM)." Go to www.npl.lib.va.us for event updates!

Biography Challenge & Collage Contest

Contest runs: March 1-30
Lafayette Branch ~ (757) 441-2842

Here's your chance to learn more about one of your heroes and win a prize! Check out a biography on a notable woman and create a collage on standard size poster board. Submit your poster by March 30. All posters will be displayed and the winner announced by April 5. Limited supplies are available at the Library on request. *(School Age & Teens)*

1st Annual Hampton Roads' Women Reaching Youth through STEM

Saturday, March 2 @ 11 AM – 2 PM
Blyden Branch ~ (757) 441-2852

In partnership with Norfolk State University, professional women will talk about their careers in science, technology, engineering and math (STEM) and conduct scientific demonstrations. *(School Age & Teens)*

American Girl Book & Dinner Club

*Registration is required

Mondays @ 5 PM (March 4, 11, 18 & 25)
Little Creek Branch ~ (757) 441-1751

Read *Meet Kit: An American Girl 1934*—a story about a girl growing up during the Great Depression. Enjoy dinner and discussion. Limited to 12 girls, so sign up today! *(School Age & Teens)*

Who Wants To Be A Millionaire? Meet the Winner: Nikki Starr

Tuesday, March 5 @ 4 PM
Barron F. Black Branch ~ (757) 441-5806

Actress and writer Nikki Starr shares her experiences of growing up in Norfolk, flying around the world, performing in sketch comedy groups, and being on the TV show, *Who Wants To Be A Millionaire?* Refreshments will be served. *(All Ages)*



Belly Dancing with Sparkle

*Registration is required

Thursday, March 14 @ 5:30 PM
Barron F. Black Branch ~ (757) 441-5806

Don your coined skirt and express your femininity and strength! After class, you will feel emotionally and physically empowered! *(Teens & Adults)*

Day of the Woman

Thursday, March 21 @ 2:30 PM
Horace C. Downing Branch ~ (757) 441-1968

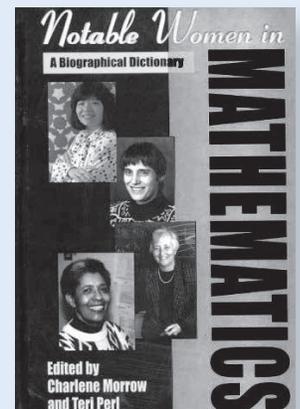
Participate in a round table discussion about the women you most admire. Share interesting facts about women in history. *(School Age & Teens)*

Women's History Month Celebration

Thursday, March 21 @ 3:30 PM
Janaf Branch ~ (757) 441-5660

Peruse our collection of biographies highlighting outstanding women throughout history. Pick up a Women's History timeline and activities. *(School Age)*

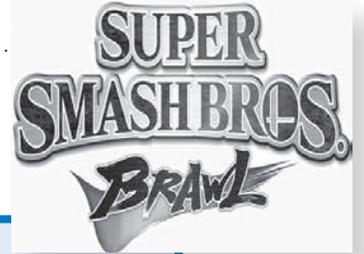
View NPL's recommended book list for Women's History Month online at www.npl.lib.va.us.



GET READY!

Teen Tech Week Gaming Tourney, March 10-16

Each NPL Branch is hosting Super Smash Bros. Brawl for Wii™ gaming competitions during Teen Tech Week. The top three winners from each branch will advance to the championship round to compete for the grand prize: Apple iPod Touch 16GB! (Ages 10-18 only)



Monday, March 11

Blyden Branch @ 3:30 PM ~ (757) 441-2852

Tuesday, March 12

Van Wyck Branch @ 3 PM ~ (757) 441-2844

Little Creek Branch @ 4 PM ~ (757) 441-1751

Larchmont Branch @ 5 PM ~ (757) 441-5335

Wednesday, March 13

Barron F. Black Branch @ 4 PM ~ (757) 441-5806

Lafayette Branch @ 4 PM ~ (757) 441-2842

Jordan-Newby Branch @ 4 PM ~ (757) 441-2843

Pretlow Anchor Branch @ 5 PM ~ (757) 441-1750

Thursday, March 14

Janaf Branch @ 3:30 PM ~ (757) 441-5660

Park Place Branch @ 4 PM ~ (757) 664-7330

Horace C. Downing Branch @ 4 PM ~ (757) 441-1968

Teen Tech Week Championship Game

Saturday, March 16
Pretlow Anchor Branch
2 PM - 4 PM
(757) 441-1750

Trek the Globe During National Library Week (NLW) APRIL 14-20, 2013

Youngsters can travel the globe to exotic places during NLW. Each branch is hosting special events centered on different NATO countries. Design your own azulejo in Portugal, see a puppet show in Germany, savor the rich foods of Italy, and more! Go online to www.npl.lib.va.us for event details.

Monday, April 15

Germany ~ Larchmont Branch @ 4:30 PM - 5:30 PM

Italy ~ Little Creek Branch @ 5 PM - 6:30 PM

Wednesday, April 17

Greece ~ Barron F. Black Branch @ 11 AM - 11:45 AM

France ~ Lafayette Branch @ 4 PM - 5 PM

Romania ~ Pretlow Anchor Branch @ 4 PM - 6 PM

Portugal ~ Blyden Branch @ 4:30 PM - 5:30 PM

Thursday, April 18

Belgium ~ Horace C. Downing Branch @ 10:30 AM - 11:30 AM

Canada ~ Janaf Branch @ 3:30 PM - 4:30 PM

Saturday, April 20

Bulgaria ~ Jordan-Newby Branch @ 11 AM - 12 PM

Spain ~ Park Place Branch @ 1 PM - 2:30 PM

England ~ Van Wyck Branch @ 2 PM - 3 PM





NATIONAL VOLUNTEER WEEK:

APRIL 21-27, 2013

In 2012, 260 volunteers
donated more than 8,600 hours
of service to NPL!

Our Volunteers are Tops!

The Library appreciates the hard work and dedication of its volunteers, who are exceptional people doing extraordinary things. Volunteers have had a profound impact on NPL's ability to be successful as a library system. Daily, they work alongside existing library staff serving as a resource to the community and providing top-notch service. Take time to thank those who give generously of their time and talents during National Volunteer Week.



Women and the Arts in Norfolk

BY PEGGY MCPHILLIPS, CITY HISTORIAN

In recognition of Women's History Month in March, we salute three local women who had lasting impact on the cultural life of the City of Norfolk, Virginia. Irene Kirke Leache and Anna Cogswell Wood met in 1868 when Annie enrolled as a student at Valley Female Seminary in Winchester, Virginia, where Miss Leache was an instructor. The two women moved to Norfolk three years later to establish the Leache-Wood School for girls at the corner of Granby and Freemason Streets. In 1891 they handed



Anna Cogswell Wood (1850-1940)
Image Courtesy of
Chrysler Museum of Art

over care of the school and set out for Europe and the Middle East, where they traveled extensively and began to amass a large art collection before returning to Norfolk in 1900. After Miss Leache's death in December of that year, Miss Wood worked to establish a lasting memorial to her friend. This would lead to the 1903 opening of the Irene K. Leache Memorial Room in the basement of the new Norfolk Public Library on West Freemason Street and the formation, in 1917, of the Norfolk Society of Arts.

The Society successfully petitioned Norfolk Common Council for the donation



Irene Kirke Leache
(ca. 1839-1900)
Image Courtesy of
Chrysler Museum of Art

of land on the Hague where a permanent art museum might be built for the City of Norfolk, and began a campaign to raise funds for construction. A third Norfolk woman, Mrs. Florence Sloane, stepped in at this time, offering the Society temporary use of a house that she and her husband, William, owned on Mowbray Arch, and throwing her energy into fundraising. In February 1933, the Norfolk Museum of Arts and Sciences opened to the public, with Mrs. Sloane as its first director, a position that was unpaid for many years.

The name of the museum was changed to Chrysler Museum of Art in 1973 and today is world-renowned for its large and inclusive collection of paintings, sculpture, objects and glass. The Sloanes' Lochhaven home, the Hermitage, serves today as a museum that showcases the couple's own extensive collection of art. The Hermitage Museum and Gardens are open to the public.



Florence Knapp Sloane
(1873-1953)
Image Courtesy of Hermitage
Museum and Gardens

Do You Remember When...?

Get Your 2013 Norfolk Historical Calendar Today

50% OFF

Only \$5.00

NORFOLK at Play

2013 Norfolk Historical Calendar

SPONSORED BY THE NORFOLK PUBLIC LIBRARY FOUNDATION

Catch glimpses of Norfolk's exciting past and keep track of important dates with your 2013 Norfolk Historical Calendar. The 6th annual calendar is for sale online and at all NPL locations for only \$5.

The 2013 theme, *Norfolk at Play*, features historical photographs that highlight popular activities from yesteryear in Norfolk such as sporting events and festivals. For a bit of whimsy, nostalgic tidbits have also been included.

For more information, please call Peggy Haile-McPhillips at (757) 667-7310, or go online to www.npl.lib.va.us. All proceeds from the calendar go to the NPL Foundation's Sargeant Memorial Collection Endowment.

Congratulations to the NPL Volunteer of the Month



January 2013: **Vance Van Horn III**

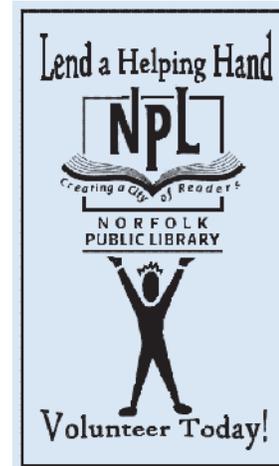
Vance Van Horn III is a volunteer at the Barron F. Black Branch Library. He helps out with children's programs and mentors the kids who often visit the branch. He states, "Being a positive and helpful mentor to the kids is a mutually beneficial experience in growth and learning."

Currently, he is considering a teaching career. His passion for volunteering with NPL is due to all the fun and rewarding experiences he has had thus far. Born and raised in the Glengariff neighborhood in Norfolk, Van Horn has a Bachelor of Science degree in Business Administration from the University of Virginia's College at Wise.

Thank YOU, Vance, for all you do for NPL!

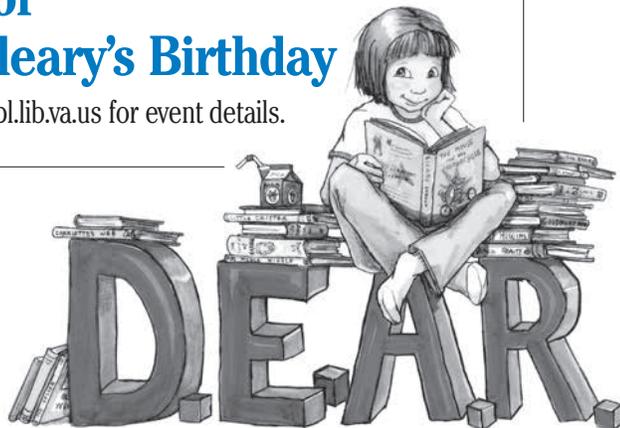
The Norfolk Public Library appreciates your dedication to our volunteer program.

Vance will be featured on the Volunteer Website, and will receive a \$10.00 gift card to Barnes and Noble and a Certificate of Appreciation.



**Drop Everything and READ
ON APRIL 12
In honor of
Beverly Cleary's Birthday**

Go online to www.npl.lib.va.us for event details.



Did You Know?

NEW BOOKS ARRIVE DAILY TO NPL!

Discover what is ordered or newly arrived by clicking on "Reading Resources" from the Library's homepage at www.npl.lib.va.us. The most recently ordered or received items appear at the top of the lists. Use your library card and PIN to place a hold from home and pick up the items at your library of choice! Choose from: **Adult Fiction, Nonfiction, Video, Music CDs, Children's Books, YA Books, Audiobooks, Large Print, Music Scores, and more!**

Save the Date!

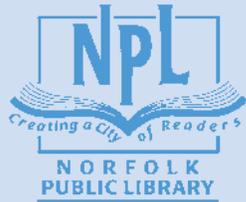
Annual Norfolk Public Library Volunteer Luncheon

Saturday, April 20 @ 11 AM – 2 PM

Mary D. Pretlow Anchor Branch Library
111 W. Ocean View Avenue
Invitations will soon follow
and RSVP is required.
(757) 664-7328 ext. 320

Library Closings

**All Libraries
closed for Easter
Sunday, March 31**



www.npl.lib.va.us • 664-READ

COMING LATE 2014!

Slover Memorial Library

Barron F. Black Branch Library
6700 E. Tanners Creek Dr.
(757) 441-5806

Blyden Branch Library
879 E. Princess Anne Rd.
(757) 441-2852

Horace C. Downing Branch Library
555 E. Liberty St.
(757) 441-1968

Janaf Branch Library
124 Janaf Shopping Ctr.
(757) 441-5660

Jordan-Newby Branch Library
961 Park Ave.
(757) 441-2843

Lafayette Branch Library
1610 Cromwell Dr.
(757) 441-2842

Larchmont Branch Library
6525 Hampton Blvd.
(757) 441-5335

Little Creek Branch Library
7853 Tarpon Pl.
(757) 441-1751

Mary D. Pretlow Anchor Branch Library
111 W. Ocean View Ave.
(757) 441-1750

Park Place Branch Library
620 W. 29th St.
(757) 664-7330

Van Wyck Branch Library
1368 DeBree Ave.
(757) 441-2844

The Bookmobile
(757) 858-2044

Friends of the Norfolk Public Library
P.O. Box 3234
Norfolk, Virginia 23514

BOARD OF TRUSTEES:
Roy B. Martin, *Chairperson*
Ann Morgan, *Vice Chair*
Dr. Charles H. Ford
Dr. Bernadette Holmes
Charles E. Johnson, Jr.
Janelle M. Morris
Andrew Nusbaum
Daymen W.X. Robinson
James Washington

OFFICERS, FRIENDS BOARD
Co-Presidents: Elizabeth Woodard, Sue Doviak
Vice President: Crystal Manuel-Bowman
Membership VP: Perry Bussard
Treasurer: Paula Cook
Co-Secretary: Kate Moring

LIBRARY DIRECTOR
Norman Maas

NEWSLETTER EDITORS
Lori Sharp
Raquel Taylor
Tamara Boyle
Brittany McBride

This newsletter is published by the Friends of the Norfolk Public Library. For more information, please call (757) 664-7328.

NON-PROFIT ORG.
U.S. POSTAGE
PAID
NORFOLK, VA
PERMIT NO. 2112



Paging all booklovers! Join the Friends and support your library. The Friends provide funding for special children's programs and Library projects, specific needs at branch libraries, hospitality for receptions, serve as volunteers and lobby to promote and support our libraries. Projects include used book sales, the annual Book Review contest and more.

Be a friend every day!

Join the Friends of the Norfolk Public Library today.

Name: _____

Address: _____

City: _____ Zip: _____ Phone: _____

E-mail: _____ I would be interested in volunteering.

C A T E G O R Y

- Student/Senior \$15
- Individual \$25
- Family \$35
- Sponsor \$65
- Bibliophile \$100
- Patron \$150 & above

Mail to: Friends of the Norfolk Public Library
P.O. Box 3234, Norfolk, Virginia 23514