# Norfolk Public Library

# Tax Assistance Guide



This guide provides information about free resources available at the local, state and national level that can assist you with preparing your 2013 tax returns. If you have questions regarding this guide, please call NPL at (757) 664-7328 ext. 340.

# **Tax Filing Deadlines**

### **Federal Tax Returns**

Deadline: April 15, 2014

# **Virginia State Tax Returns**

Deadline: May 1, 2014

# **Tax Assistance Phone Numbers**

### **IRS Tax Help Line**

Individuals (800) 829-1040 Monday – Friday, 7:00 a.m. - 7:00 p.m. Businesses (800) 829-4933 Monday – Friday, 7:00 a.m. - 7:00 p.m.

### Virginia Department of Taxation

Individuals (804) 367-8031 Monday – Friday, 8:30 a.m. - 5:00 p.m. Businesses (804) 367-8037 Monday – Friday, 8:30 a.m. - 5:00 p.m.

### Commissioner of the Revenue City of Norfolk

(757) 664-7885 (State Tax Assistance) Monday – Friday, 8:30 a.m. - 5:00 p.m.

# **Tax Assistance & Online Filing Websites**

#### **AARP**

### www.aarp.org/money/taxes/aarp\_taxaide

Provides information about taxes for the 50 and better crowd. You can also search for AARP tax preparation sites near you.

### Freefile & IRS e-file

www.irs.gov/Filing

Provides information on filing your federal tax return for free using these online services.

### **Internal Revenue Service**

### www.irs.gov/individuals/index.html

This site provides information for filing federal taxes online through e-file, has downloadable forms for federal taxes, and provides information on any changes to the tax code for the upcoming filing year.

### My Free Taxes Partnership

### www.myfreetaxes.com/myfreetaxeshr.com

Provides free state and federal tax preparation and filing assistance for qualified individuals. The website is sponsored by the Walmart Foundation in cooperation with Goodwill Industries International, the National Disability Institute and United Way Worldwide.

# Tax Assistance & Online Filing Websites cont.

SHREITC www.shreitc.com

The South Hampton Roads Earned Income Tax Credit Coalition offers free tax assistance for individuals. This website lists the free tax help sites in South Hampton Roads. Appointments may be necessary.

### **Virginia Department of Taxation**

www.tax.virginia.gov

This site provides information for filing state and federal taxes online through e-file or freefile, has downloadable forms for state taxes, and provides information on any changes to the tax code for the upcoming filing year.

# **Free Tax Preparation Sites in Norfolk**

### **Broadcreek Community Center**

(Sponsored by SHREITC) 1343 Herbert Collins Way

Appointment only: (757) 628-8330

Feb. 12 & 19, March 19 – 4:00 p.m. - 7:00 p.m. Feb. 13 & 24, March 13 – 11:00 a.m. - 2:00 p.m.

### **Commissioner of the Revenue**

State Tax Returns ONLY Norfolk City Hall –1st Floor 810 Union Street

Walk-ins only and call for dates: (757) 664-7885

### **Endependence Center**

(Sponsored by SHREITC) 6300 E. Virginia Beach Boulevard Appointment only: (757) 461-8007 Saturdays – 4:00 p.m. - 6:00 p.m. March 15 & 22, April 5

### **Norfolk Fitness and Wellness Center**

(Sponsored by AARP)
7300 Newport Avenue
Walk-ins or call for appointment:
(757) 625-5857
Mon., Tue., Thu. & Fri. – 9:30 a.m. - 3:30 p.m.
Wed. – 9:30 a.m. - 6:30 p.m.
Sat. – 10:00 a.m. - 1:00 p.m.

### **Norfolk Workforce Development Center**

(Sponsored by SHREITC)
201 East Little Creek Road

Appointment only: (757) 664-3374

Tuesday - Friday: Feb. 3, 2014 - April 15, 2014

### NRHA/Grandy Village Learning Center

(Sponsored by SHREITC) 2971 Kimball Loop Appointment only: (757) 314-4273

### **Shiloh Baptist Church**

(Sponsored by SHREITC)
745 Park Avenue
Appointment or walk-in: (757) 625-4367
March 1 – 10:00 a.m. - 2:00 p.m.
March 11 – 6:00 p.m. - 9:00 p.m.
March 31 – 9:00 a.m. - 12:00 p.m.

### The STOP Organization

(Sponsored by SHREITC) 2551 Alameda Avenue Appointment only: (757) 858-1371 Feb. 2014 - April 14, 2014

### The STOP Organization

(Sponsored by SHREITC) 7241 Oakmont Drive Appointment only: (757) 858-1371 Feb. 2014 - April 14, 2014

#### The UP Center/United Way

(Sponsored by SHREITC) 222 W. 19th Street Appointment only: (888) 664-6116 Thursdays – 2:00 p.m. - 5:00 p.m. Feb. 27, March 20 & April 3

## **Tax Assistance Books**

### J. K. Lasser's Your Income Tax 2014

A favorite of individual preparers and CPAs, this easy-to-use guide provides filing tips and planning advice for the years ahead, points out potential pitfalls to avoid and explains complex tax laws.

